

FAQs for Candidates using AI Proctoring

PLEASE MAKE SURE THAT YOU ARE USING THE PROCTORED LINK THAT IS STATED ON YOUR MEDEX/D AND PLEASE DO NOT SHARE YOUR LINK WITH OTHERS

1. On what kind of devices can I use to take the examination?



You must take the examination using **laptop or desktop** with **front webcam and microphone**.

2. Do I need an internet connection to take the examination?



Yes, you will need a **stable** Internet connection with a minimum speed of 10 Mbps download/upload.

3. On which browsers will the examination run?



You must use **Google Chrome** or **Microsoft Edge**.

4. How can I access the examination system?

To access the examination system, please go to <https://exampro-proctoring.nedas.io> and log in using the provided username and password given to you.

5. How can I determine if my device is compatible with the AI proctoring feature for the exam?

Your device will be checked to ensure it is ready for you to take examination with the AI proctoring feature. This is important to ensure that your device meets the minimum system requirements. Please allow your browser to access your webcam, microphone and computer screen. Make sure your laptop is connected to the internet via only one of the two browsers (Google Chrome or Microsoft Edge) throughout the examination.

When prompted to share your screen, select the **Entire Screen** tab (refer to red box labelled 1) and click **Share** button (refer to red box labelled 2).

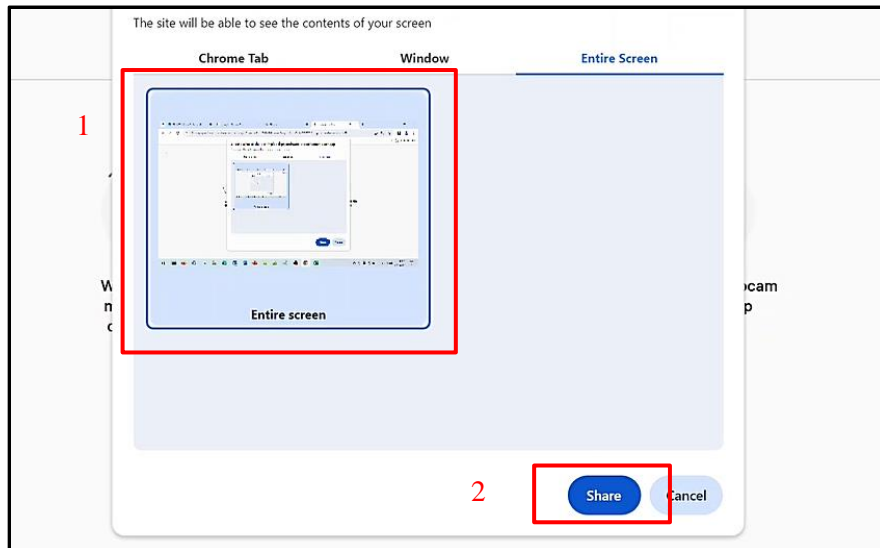


Figure 1: Click to share the entire screen.

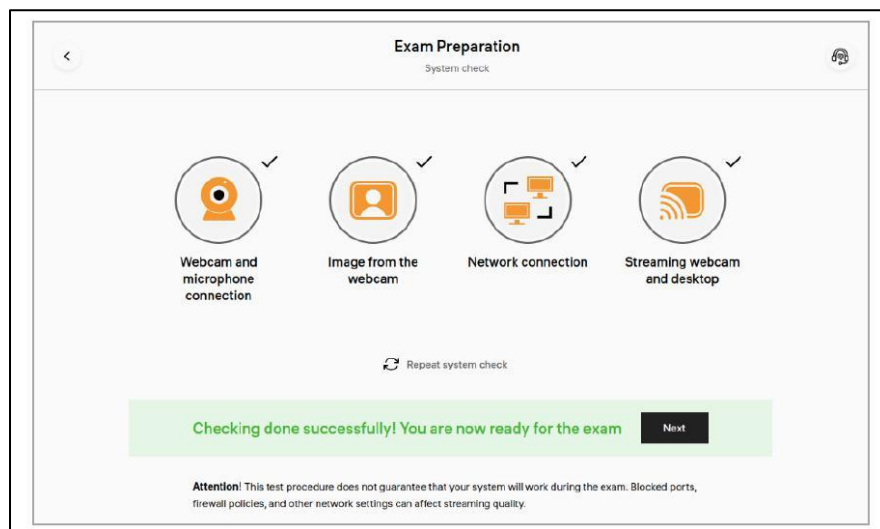


Figure 2: System check progress before starting the exam.

6. What do I need to bring with me?

You will be required to take a photo of your ID document and your face for the examination. Please have your valid ID document with you during the examination. You will need to present the document to the Proctor when asked.

7. Can I use any additional technical tools (second monitor, tablet, audio equipment, mobile phone, etc.) during the examination?

During the examination, you **are not allowed to** use any additional technical tools such as second monitor, tablet, audio equipment, or mobile phone. If you have more than one monitor connected to your computer, please disconnect the second monitor and only use the primary one. Failure to comply will result in a failed system check.

8. Can I open any third-party programs during the examination?

You must **disable** all third-party programs that can access your computer microphone or camera (e.g., Skype, WhatsApp, WebcamMax, Discord, Zoom, Microsoft Teams, etc.) and that have access to or record your desktop (TeamViewer, AnyDesk, etc.).

9. What should I do if I lose my internet connection, or my device fails while the examination is in progress?

Please exit the browser and use another device or change your internet connection to meet the examination requirements. Once your connection is restored or fixed, you can log in again. Please note that the AI proctoring system will be terminated if the lapse duration is more than 15 minutes.